



MacIntyre

Providing support...your way

MacIntyre in Milton Keynes



About MacIntyre

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MacIntyre was founded in 1966 by the parents of a child with a learning disability. Today MacIntyre provides learning, support and care for more than 1,400 children, young people and adults who have a learning disability and/or autistic people.

Our Vision

Is for all people with a learning disability to live a life that makes sense to them. We are proud of our past and ambitious for the future.

Our Mission

We will support a sense of wellbeing through a celebration of each person's unique gifts, talents and contributions, the quality of our relationships and ensuring the promotion of real opportunities to connect with others.

Our Purpose

People who draw on MacIntyre's support have gloriously ordinary lives, living the life they choose, using their gifts, skills and passions to contribute and connect to the people in their local neighbourhood. MacIntyre invests in, and helps shape, neighbourhoods to be inclusive and welcoming spaces for everyone.

“
The MacIntyre DNA is the way that we talk about the essence of MacIntyre.
Sarah Burslem, CEO

Our values, defined in the MacIntyre DNA, are shaped by our founder Ken Newton Wright's visionary belief in "the learning potential of people with learning disabilities, their value as individuals, their right to equality and their importance to society".

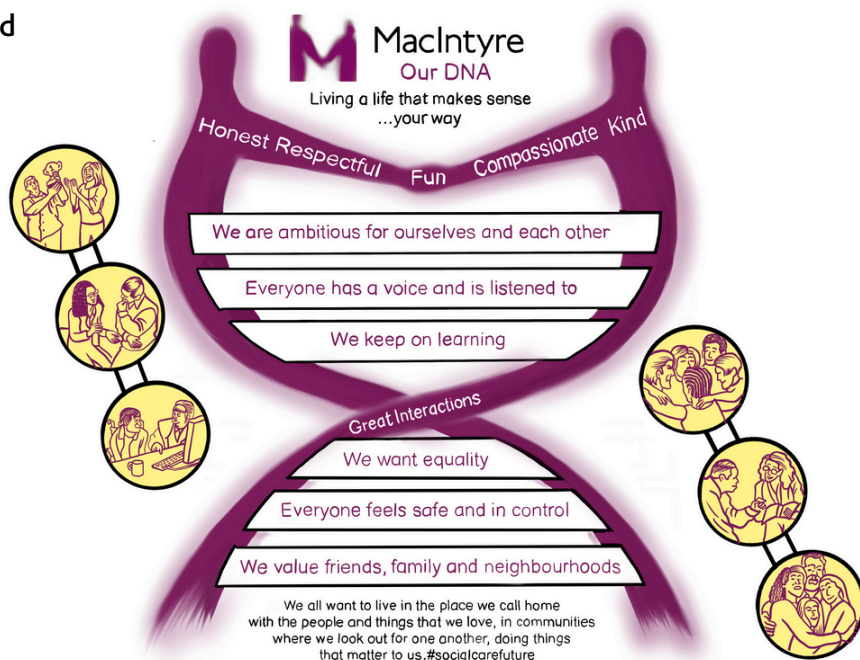
MacIntyre at a glance



MacIntyre in Milton Keynes

We offer support for

- Young people aged 16-25 who have an EHCP through MacIntyre No Limits
- Lifelong Learning for adults aged 19+
- Adults to live in their own home



For Young People

MacIntyre No Limits™ provides community-based bespoke education packages to young people aged 16-25. We provide an inclusive and flexible No Limits education programme for young people aged 16 and over in Bedfordshire, Buckinghamshire, Leicestershire, Milton Keynes, Oxfordshire and Warwickshire.

In Milton Keynes, MacIntyre works in two different ways to support young people; either through sub-contracting with our partner college, Milton Keynes College, or through our relationships with local authorities to offer programmes of learning direct through 'EOTAS' (Education Other Than At School) funding.

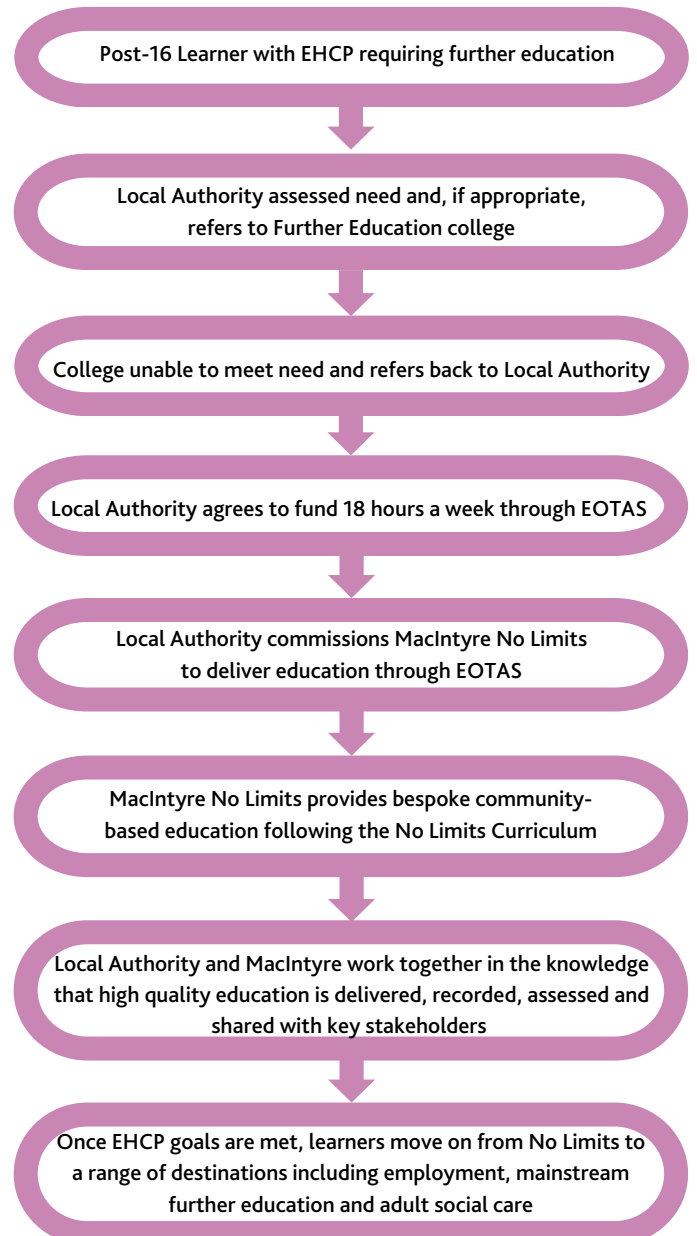
MacIntyre No Limits is often the only education option available to young people, which offers a completely individualised programme. Our plan aims to provide students with key skills they need to develop into more independent adults, regardless of the level of independence they may have when they join. Acting as a bridging service between school and adulthood, we aim to improve the independence skills of the young people we work with, regardless of their starting point.



Across Milton Keynes, we support 40 No Limits students, on community-based packages, as well as five students for whom we provide classroom support in college. We support through a mixture of community-based packages, and classroom support in college. Our learning programme is community based and sessions are delivered around the students' needs, either on a 1:1 or 2:1 basis, with some sessions offered as a small group. Although No Limits is mainly community-based, some venues and spaces are used to offer particular sessions.

Each student (unless on an unaccredited Individual Learning Plan) pursues a qualification, usually through the National Open College Network (NOCN) awarding body; and will be chosen based on their pre-entry working levels and outcomes as highlighted in their EHC Plan. This is coupled with more bespoke targets based on their No Limits "Pathway". The individual timetable and curriculum for each student is supported by input from other specialists like our Curriculum Manager or external specialists such as Speech and Language Therapists.

The graphic below sets out the process for a young person with EOTAS funding



John's Story

When John* first came to MacIntyre No Limits™ he was in a state of high anxiety, and for the first few weeks almost all his staff team heard was 'no' as John declined every experience and activity offered to him.

With a combined approach of psychiatric input and hard work from No Limits staff, things began to turn around. Christmas songs, a favourite of his, began to bring John out of his shell and we discovered that he had a fantastic memory for both lyrics and tune. Staff used this interest to begin Intensive Interaction to help John feel he could work with us.

Over the subsequent two years, John's communication skills blossomed; he began to spontaneously use full sentences, jokes and banter, and clear statements of what he wanted and needed.

Instead of "no", John's key phrase by the time he left MacIntyre No Limits was "Can I come in?" He became eager to explore, and comfortable to engage with activities, make choices and take steps towards independence such as making his own hot drinks and participating in cooking.

John's progress from a disengaged and unhappy young man to a lively and active participant in his programme was wonderful to watch.

*Name changed

They understand the needs of their young people very well and keep their needs at the centre of everything they do.
Local Authority SEND Officer

The MacIntyre No Limits Curriculum aims to develop learners' skills across four key areas, which are closely linked to the government's "Pathways to Adulthood" statement.

Although each learner's targets and timetable are uniquely suited to their needs, most learners' programmes will contain targets from all four curriculum areas.



By the time I leave No Limits, I will understand my own mind and body better. I will communicate more effectively, and know more about how to stay safe, happy and healthy.

By the time I leave No Limits, I will feel like an adult in my own home. I will have the skills I need to live with less support than before, and will have more control over my environment.



By the time I leave No Limits, I will be more familiar with my local area, how to get around it, and how to get help if I need it. I will understand more about how my community works.

By the time I leave No Limits, I will have a plan for what comes next in my life. I will be better equipped to make choices, and will have had a say in any decisions about my future.



It's wonderful to find a setting where my child's hopes and wishes and voice is valued... what a life-changing, confidence-building, magical place for the young people who are finding their confidence and own way in life.
Parent/Carer

How good is your No Limits programme? Circle one.

Very Good? Good? Ok? Bad? Very Bad

~ No Limits Learner

For Adults

People who draw on MacIntyre's support will live gloriously ordinary lives, living the life they choose, using their gifts, skills and passions to contribute and connect to the people in their local neighbourhood.

“We all want to live in the place we call home, with the people and things that we love, in communities where we look out for each other, doing the things that matter to us.”

Social Care Future

Across Milton Keynes, MacIntyre is rated 'Good' with the Care Quality Commission.

MacIntyre offers a range of accommodation and support options for adults with learning disabilities and/or autistic people in Milton Keynes. We spend time getting to know people's ambitions and aspirations and ensure everyone has choice and control over their lives.

We put people at the heart of everything we do. MacIntyre invests in, and helps shape, the areas in which people live, to be inclusive and welcoming spaces for everyone.

“This is the best service my family member has ever used. The manager keeps in regular contact with me, they phone me or send emails and are very responsive and open.”

CQC Report, December 2023

We are proud to work with like-minded individuals and organisations, including being part of the Social Care Future movement and a collaborative with five other not-for-profit organisations who are calling for change in social care, together known as 'More Than A Provider'.



GLORIOUSLY
ORDINARY
LIVES



Across England and Wales MacIntyre is commissioned by over 68 Councils and Clinical Commissioning Groups to deliver support and care to 776 adults, 143 in Milton Keynes

We have developed a detailed Adult Social Care Workplan (2024–26) that sets out our areas of focus under our five threads:

- People
- Sustainability
- Workforce
- Best Practice
- Compliance



“I have every confidence that my family member's lifestyle choices are being respected and fully met.”

CQC Report, December 2023



Lifelong Learning

MacIntyre Life Long Learning is more than somewhere to go! It's linking with people's gifts and skills to help people have days full of connections and purpose.

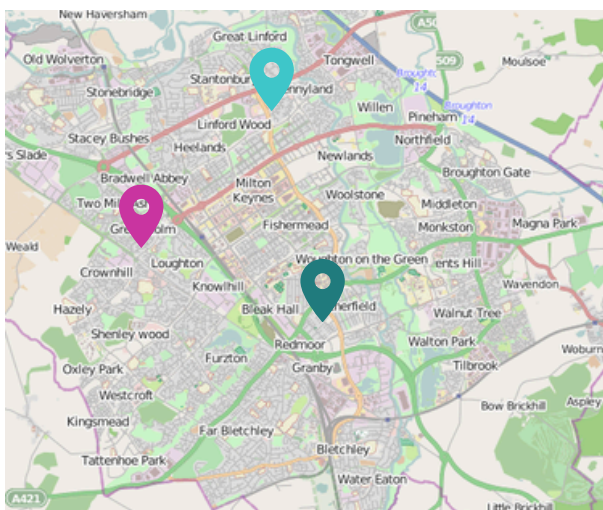
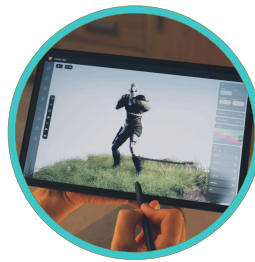
Our Lifelong Learning programmes offer a range of opportunities for people to continue to learn new skills and have new experiences. We use every interaction to help each other learn more about life, to communicate, to feel safe and part of something purposeful.



We work closely with each person to deliver outcome-focused support, using person centred approaches to set goals, deliver learning, support and to review and record achievements.

Some of the things to do...

- Animation and Performing Arts
- Catering
- Environment
- Arts and crafts
- Maintenance
- Sports
- Media
- Grounds-keeping



Locations

MacIntyre Lifelong Learning offers a range of opportunities based at three sites:

📍 Neath Hill, MK14 6HW

📍 Beanhill, MK6 4LW

📍 Great Holm, MK8 9HP

MacIntyre in the Community

MacIntyre's Big Plan was co-produced and co-authored with people who draw on our support, their families and our staff teams. The Big Plan articulates an important question: "How can we all meet people near where we live to make things better for everyone?"

Our answer to this question is Everyone Everywhere. We know there are many MacIntyre people who are part of their local neighbourhoods and we know that good things happen when we connect with others around us.



Everyone Everywhere is about making these connections a more intentional part of our day-to-day, knowing and being known locally, challenging ourselves to do better and sharing stories to inspire each other.

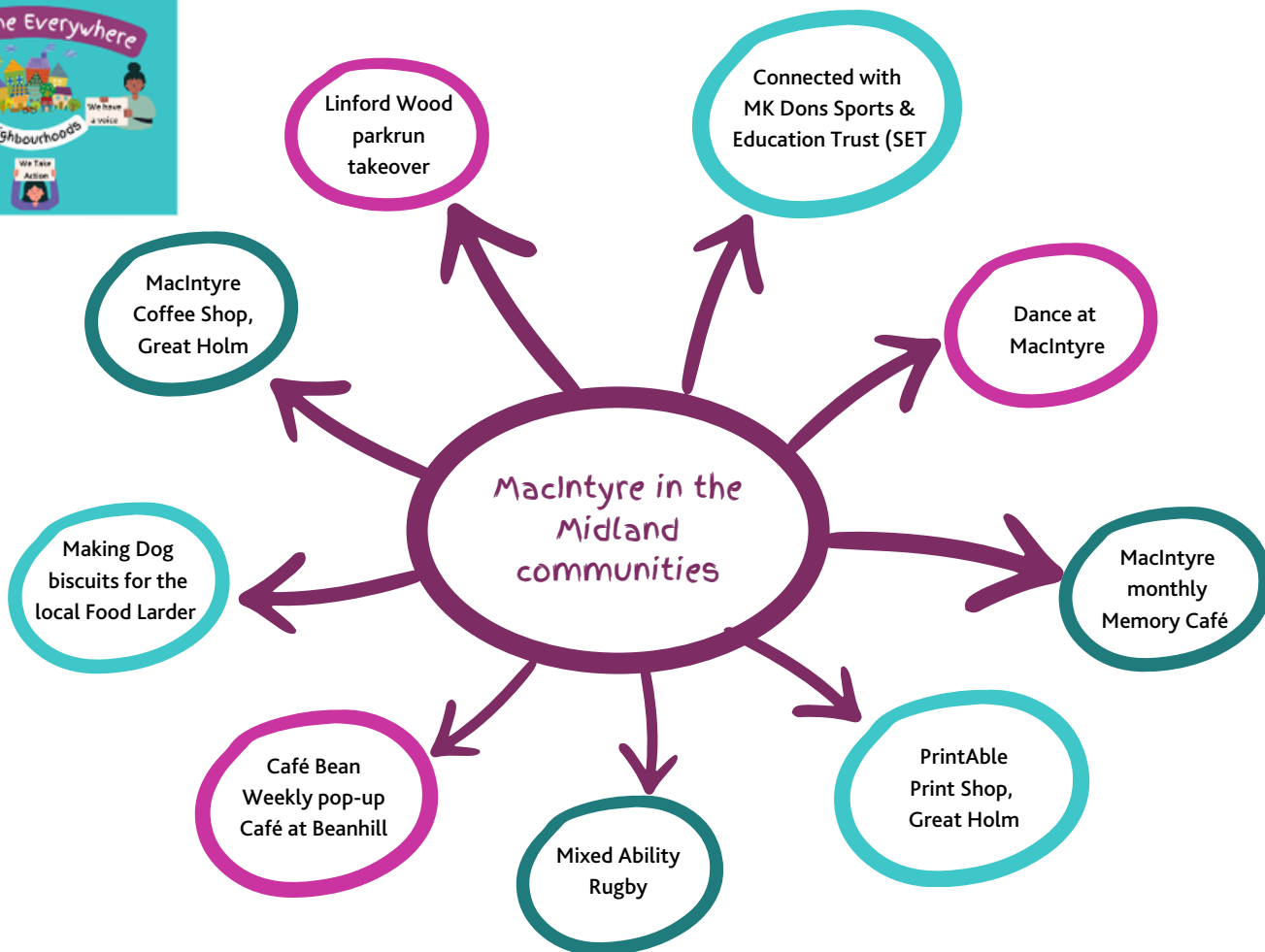
"How Can We Help?" One of the key messages of Everyone Everywhere is about seeing ourselves, our organisation and the people who draw on our support as contributors to our local neighbourhoods. We know that when we help others, participate and get involved, we feel part of something wider and feel valued.

So how can we make Everyone Everywhere a reality? We are asking our staff and people who draw on MacIntyre's support to find out what's happening locally; to identify one thing they are interested in, then go and find out more.

Jay is involved with the local 'Men in Sheds' group in Milton Keynes. Here's what he says:

I enjoy Men in Sheds and sorting the screws ready to be used. It's great to see the tables that I painted in the garden! It's a pleasure to see what other things there are to do. I hope people respect the tables that we built. It would be nice to see hopefully in the future some more about what they do and use some of their tools.

MacIntyre in the Milton Keynes Community



In September the Linford Wood parkrun turned purple in support of MacIntyre. Parkrun is such a wonderful and inclusive community and as a keen parkrunner myself, I wanted to share my passion for parkrun with the people we support at MacIntyre. Luckily, the people we support also enthusiastically embraced the idea of taking part and many were especially keen on volunteering as a marshalls.

How can we help?





Christopher and Rowena love baking and cooking. They're really good at baking cakes (and eating them!) so, instead of baking something to eat, they wanted to make something for someone else.

We had a thought about dog biscuits as many of the people we know have dogs, and Christopher and Rowena like animals. We found a recipe online. At first it was just making them to give to people we knew and staff who have dogs. We have never had one refused!

Looking out in the community: We had talked about Everyone Everywhere and we'd heard the story of a someone else at MacIntyre who loved chopping vegetables and how it could help at a soup kitchen. It got us thinking about how the dog biscuits we made could benefit people. We contacted a dog charity but we didn't hear back from them. And then someone suggested the local food larder. Christopher and Rowena wanted to go and have a look, and take the biscuits.

How could we help? We had a coffee and a chat to the people who were there and found out about all the things that were happening. They asked us to make dog biscuits for them to give people who use the food larder because they're struggling financially. People can't always afford dog treats and it's really lovely to think of this being part of their food parcel. We printed off some stickers so that people know who has made the biscuits. We now go every couple of weeks to drop off the biscuits, have a coffee and chat to the people there. It's good for us to feel like we are making a difference and it's good that people know about MacIntyre and how we are helping.

Taking it further: Now we're getting to know people at the centre, they've asked us to get involved with more things. We'll be helping with their next table-top sale, and we've been asked to run a session to show people how to make the dog biscuits!

We've been growing our engagement with the local community near our Lifelong Learning Centre in Neath Hill.



Last year we held a series of regular brunches, which were popular with both the people supported at the Learning Centre and people from the local community. Our latest idea of reaching out led to hosting the local Residents' Association meetings, connections around men's mental health and much more.

One of the ways we hoped to continue engagement was to open the space up, and we were delighted to receive a grant from the Parish Council to plant a community herb garden.

In Spring, we were looking for some help to get the herb garden planted and so we drew on some connections we'd made at the Open University who were keen to help and offered to send along a team of volunteers. At the time we wondered if they knew what they were letting themselves in for! We planned to strip back the courtyard area outside our site, and then plant up the area with a wide range of herbs, for both their culinary use and their scent.

So on the day of course it rained, but that didn't put off our amazing volunteers and we got a huge amount of work done, the OU team cleared the whole area and a few months later the herb garden was blooming.

The whole venture shows the benefits of how small community beginnings help everyone to form important connections.



We are so grateful to everyone from the OU who came along. They are always welcome back - maybe for a mug of herb tea!



MacIntyre Coffee Shop, Catering and Print Shop



MacIntyre Coffee Shop at Great Holm is an excellent hub for the local community. As well as being renowned for its exceptional service and diverse menu, the Coffee Shop also provides a learning opportunity for people with a learning disability to gain new skills.

The MK Catering team is well known with local businesses and boasts the experience of servicing a function at 10 Downing Street.

For any enquiries, or to pop in for a coffee:

54 Haddon, Great Holm, Milton Keynes, MK8 9HP

Phone: 01908 563754

Facebook: @MacIntyreCoffeeShop

“
Just had a super breakfast and latte! Great service and prices. The cakes look fantastic but I'm too full from breakfast ... so I'll have to come back!

Customer review, Summer 2024
”

MacIntyre PrintAble has been open for business since Autumn 2023. We offer a range of printing services whilst supporting MacIntyre No Limits students to gain new skills in a social enterprise environment.

Contact us to find out what we can print for you.

54 Haddon, Great Holm, Milton Keynes, MK8 9HP

Phone: 01908 968130

Facebook: @MacIntyrePrintAble



www.macintyrecharity.org/shops

Our Staff

Our vision is to be bold, innovative and ambitious in our national and local recruitment activity, that supports new ways of working, so that together we are able to attract, recruit and retain the best skilled, engaged and dedicated workforce for today and for the future.

In 2023 we launched Humans of MacIntyre, a series of stories from our colleagues across the organisation...

Pasquale's Story

Pasquale joined MacIntyre 27 years ago. Before MacIntyre, Pasquale started his career with the NHS. In his first years at MacIntyre, Pasquale worked in Milton Keynes. He became a familiar face supporting people in our Café and catering services, and could often be seen at our conferences helping people to deliver and serve the delicious savouries and cakes we're known for.

More recently, Pasquale changed focus, and moved to MacIntyre No Limits where he supports young people of college age for whom a conventional education isn't appropriate. Becoming a Community Teaching Facilitator meant some big changes and a return to study for Pasquale, but he took it all in stride. He says: "I enjoy it very much. It gives me a lot of purpose seeing the gradual changes in someone's achievements. The thing I enjoy most is to get the best out of the young person I support and teach, so they are more confident in the community."



MacIntyre Staff Networks and Recognition



MacIntyre Employee Pathway



Next Steps

Wondering how we could support you or your loved one?

Interested in enrolling yourself or someone else to study with us?

Curious about working with us across Milton Keynes?

Please get in touch, we'd love to hear from you!

In the meantime, follow us on Facebook: [MacIntyreMiltonKeynes](#)

Nicky Croucher
Service Manager,
Adult Social Care



Adam Jones
Enterprise & Learning Manager,
Lifelong Learning



Callum Laffar
Programme Manager
MacIntyre No Limits



MacIntyre

Providing support...your way

MacIntyre

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