



**MacIntyre**  
Providing support...your way

**2 The Grove,  
Westoning**

## Summary:

- Seven bedroom home, shared between 6 people
- The current housemates are 3 gentlemen and 3 ladies between 34-46 years old
- Available room is downstairs and accessible
- Shared accessible bathrooms and toilet
- Shared kitchen, dining room, lounge and conservatory
- Large garden with summer house
- Close to shops and local amenities
- Use of adapted vehicle



Staff had a good understanding of people's needs and their likes and dislikes. We observed staff members talking with people based on the person's interests and supporting them to make their needs known.

A relative told us, "[Staff] are amazing and have really got to know [Person] well."

Another relative told us, "Staff are all very good, they are patient."

People's equality and diversity was respected, and staff knew what was important to people. This meant that staff were able to easily involve people in what was happening throughout the day. A relative told us, "[Staff] know [Person] so well and know what they likes. Even small details are not a problem for [Staff]."

Staff received training in areas such as, supporting people living with autism, moving and handling and food hygiene. A relative said, "[Staff] are very well trained. They are always so happy and lively with [person]."

People were supported to communicate in a variety of ways such as using photos or objects. One person was happy to show us an activity timetable which they were supported to complete daily which used symbols. This helped them to understand what was happening during the day

