



MacIntyre
Providing support...your way

**Hubbard Close,
Flitwick**

Summary:

- Five bedroom home, shared between 4 people
- The current housemates are 3 gentlemen and 1 lady between 51-72 years old
- Shared bathrooms and toilet
- Shared kitchen, dining room, lounge and conservatory
- Large garden with summer house
- Within walking distance of shops, public transport and local amenities
- Use of adapted vehicle



People and their relatives told us they were happy with the care and support they received and with the staff who supported them.

Relatives told us they felt staff respected people and provided a high standard of care. One relative told us "My relative is so happy there."

Another relative told us, "Staff are all very good, they are patient."

Positive and caring relationships had been developed with people. Staff were observed to interact with people in a kind and friendly manner.

Staff understood that their role was to support people to learn new skills and be involved in all aspects of decision making.

Staff were passionate about delivering person-centred and high-quality care to people. One staff member told us, "The vision of the service and within the team is to put people at the centre of the service, this is people's home and people must be treated with respect."

One staff member told us, "We support people in a person-centred way based on the individual's needs, likes and dislikes and preferences. We speak to them and involve them in their care and provide care which is personalised and allows them to live a life they want and need."

