



MacIntyre
Providing support...your way

**Rowan Close, Bursledon
Southampton**

Summary:

- Six bedroom home, shared between 5 people
- The current housemates are 4 gentlemen and 1 lady between 37-65 years old (all wheelchair users)
- Shared bathrooms and toilet, fully accessible including hoist
- Shared kitchen, dining room, lounge and conservatory
- Large garden
- Close to shops, park, and local amenities
- Use of own vehicle
- Rated Good with CQC



Relatives we spoke with told us they were happy with the care provided and people were treated by caring and compassionate staff. One relative told us, "I'm very happy with the care and perfectly happy with staff."

The staff we spoke with clearly knew the people they supported very well.

it was evident that people were at the heart of the service.

One staff member told us, "I think it's a lovely house and the guys that live here have a really good life focussed on what is best for people."

Staff provided care and support in a very caring and meaningful way. They knew the people who used the service very well and had built up kind and compassionate relationships with them

Staff understood the importance of promoting and maintaining people's independence. Staff knew the level of support each person needed and what aspects of their care they could do themselves. They were aware that people's independence was paramount and described how they assisted people to maintain this whilst also providing care safely

One staff member said, "we are very lucky in this house now and have got a good management team who support us."

