



MacIntyre
Providing support...your way

Southview Close, Tooting

Summary:

- Four large accessible flats - each home to three people
- Each flat has a shared bathroom, living room and kitchen diner
- The current housemates are eight gentlemen and three ladies
- Available room is on the first floor, accessible by ramp and sharing with two ladies in their 50's/70's
- Ensuite bathroom
- Accessible paved garden at the back with raised flower beds
- Within walking distance of shops
- Use of adapted vehicle
- Rated Good with CQC



The families of people told us their relatives were supported by kind and caring staff who knew them well. Support was planned and delivered in a personalised way, promoting people's choice and independence.

A care professional told us, "Southview is led in outstanding fashion by [the registered manager] who has an overarching view of what is happening with all residents."

People were supported to have maximum choice and control of their lives and staff supported them in the least restrictive way possible and in their best interests

One family member told us, "The quality of care for [my relative] is fantastic. The staff are very caring and understand their needs.

A care professional involved with the service commented, "Above all Southview is a place where the residents are looked after with kindness and compassion and their care is outstanding."

"The staff I meet and those that regularly telephone me are all very kind, supportive and are totally committed to the care they give [person] and the other residents"

