



**MacIntyre**  
Providing support...your way

# Station Road, Wheathampstead

## Summary:

- Six bedroomed house
- The housemates are four ladies and one gentlemen (aged 20-65 years old)
- Shared bathroom facilities
- Shared living and dining space
- Fenced off garden
- Within walking distance of local amenities
- Use of adapted vehicle
- Rated Good with CQC



Staff were knowledgeable about people's preferred routines, likes and dislikes, backgrounds and personal circumstances and respected people as individuals.

Relatives of people told us that the home was well managed, they knew the registered manager by name and felt that they were approachable with any problems and staff were familiar with people's needs, personal circumstances, goals and family relationships.

One relative told us: "I think the home is very well managed. The staff are dedicated and care of the residents is first and foremost with them."

'Relatives told us "from the day they moved in there staff have always looked after [person] well."

Staff members were knowledgeable about individual people's capacity, best interest decisions and how to obtain consent from people with limited or restricted communication skills.

